

WORKSHOP ON DIGITAL GOVERNMENT

21 TO 24 SEPTEMBER 2026

Jointly sponsored by the

SINGAPORE COOPERATION PROGRAMME

and the

WORLD BANK GROUP

under the

SINGAPORE – WORLD BANK THIRD COUNTRY TRAINING PROGRAMME

to be conducted by

MINISTRY OF DIGITAL DEVELOPMENT AND INFORMATION, SINGAPORE

and the

CIVIL SERVICE COLLEGE, SINGAPORE

Singapore Cooperation Programme

Singapore has provided technical assistance to other developing countries since the 1960s. As a country whose only resource is its people, Singapore believes that human resource development is vital for economic and social progress. Singapore itself has benefited from training provided by other countries and international organisations.

In 1992, the Singapore Cooperation Programme (SCP) was established to bring together under one framework the various technical assistance programmes offered by Singapore. Through the SCP, the range and number of training programmes were increased to share Singapore's development experience with other developing countries.

To date, over 160,000 officials from more than 180 countries, territories, and intergovernmental organisations have participated in our courses and study visits. The SCP is managed by the Development Partnerships Directorate of the Ministry of Foreign Affairs, Singapore.

World Bank Group

The World Bank Group is an international development institution whose mission is to end extreme poverty and boost shared prosperity on a livable planet, through the provision of financing, policy advice, and technical assistance to its member countries.

The World Bank Group's Digital and AI Vertical Vice Presidency (Digital & AI VPU) leads the Bank's digital and AI agenda, supporting countries in harnessing digital transformation to drive inclusive growth, improve service delivery, and build resilient economies. Through financing, policy advice, analytics, and partnerships, its work focuses on digital public infrastructure, connectivity and affordability, digital government services, and AI readiness. This collaboration is led by the Digital and AI, East Asia and Pacific (Digital EAP) Unit.

Ministry of Digital Development and Information, Singapore

The Ministry of Digital Development and Information (MDDI) drives Singapore's digital development in four key domains — the economy, government, security, and society. MDDI oversees the development of the infocomm technology, cybersecurity, and media sectors; the Government's digitalisation initiatives; and the national library, national archives, and public libraries. The Ministry is also responsible for effective public communications, and the Government's information and public communication policies. Our mission is to engage hearts and minds, and build a thriving digital future for all.

Civil Service College, Singapore

The Civil Service College (CSC) is the central learning institution for the Singapore Public Service. It plays a pivotal role in nurturing and developing people for a first-class Public Service to meet the challenges of the future. As a Statutory Board under the Public Service Division, Prime Minister's Office, CSC endeavours to be the heart of learning excellence and development for the Singapore Public Service.

Course Objectives

Building a trusted digital government begins with putting people at the centre. This course equips participants with strategies and practical approaches to design secure, inclusive, and citizen-focused services, while fostering innovation through open-source ecosystems.

Drawing on Singapore's digital governance experience, participants will explore how trust and transparency can be strengthened through agile, open-source tools like Isomer and FormSG, and how platforms like LifeSG demonstrate people-first service delivery. By the end of the course, participants will understand how to apply these strategies and leverage open-source innovation to accelerate digital transformation, even in resource-constrained settings, while maintaining citizen trust at the core.

The course will also highlight the key policies and regulatory enablers that support sustainable and scalable digital government.

Synopsis

Topics to be covered include:

- Singapore's Digital Government Strategy Governance Models for Digital Public Goods (DPGs)
- Singapore Government Tech Stack and Digital Identity & Trust Infrastructure
- World Bank global insights and diagnostics on digital transformation, digital government and digital public infrastructure, drawing on global lessons, best practices and country experiences.

Methodology

The course will be conducted in-person in Singapore and will include the delivery of course sessions, case studies, country presentations as well as group discussions.

Course Duration and Venue

The course will be held over four days from 21 to 24 September 2026 in Singapore.

Application Information

Applicants should be:

- Mid- to senior-level government officials who are leading or involved in the design, implementation or oversight of digital policy, digital transformation and digital government initiatives and programs;
- Nominated by their respective governments;
- Proficient in written and spoken English; and
- In good health.

Terms of Award

The course is sponsored by the Government of Singapore.

The Government of Singapore will bear the following expenses for the successful applicants (thereafter known as participants) during their training in Singapore. These expenses include:

- Course fees;
- Visa application fees for entry into Singapore [Note: participants are responsible for their own transit visas (if any)];
- Hotel accommodation for the entire duration of the course. Complimentary breakfast is provided in the hotel from the first day of the course to one day after the course;
- Per diem of One Hundred and Thirty Singapore Dollars (S\$130) in cash from the first day to the last day of the course. A proportionate reduction in the per diem will be made if you are unable to attend the full duration of the course;
- Transportation between hotel and training venue; and
- Basic insurance coverage (Group Hospitalisation and Surgical; Group Personal Accident) for participants during their stay in Singapore, in accordance with the policy of a local insurance company.

Note:

- The nominating government will be responsible for its participants' round-trip airfares. Applicants are encouraged to verify the availability of funding for their round-trip airfares with their respective nominating government;
- Participants are to bear all expenses prior to receiving the per diem; and
- As the basic insurance coverage does not cover any pre-existing conditions/illnesses and/or any outpatient medical/dental treatment, participants are strongly advised to purchase comprehensive travel insurance which includes adequate coverage of COVID-19 related expenses and medical evacuation in the event of any unexpected emergencies.

Regulations

Participants are required to comply with the following:

- For entry into Singapore, participants are required to adhere to the latest travel and health requirements/advisories as indicated at www.ica.gov.sg/enter-transit-depart;
- Strictly observe the course schedule and attend all training sessions. Participants will receive a certificate of completion from the SCP only upon **attaining full attendance of the course**. Any leave of absence must be substantiated with medical certificates or compelling reasons. Non-compliance with full participation requirements will affect the eligibility for future SCP course applications; and
- Carry out instructions and abide by conditions as may be stipulated by the nominating authority or government and the Government of Singapore and its appointed trainer, with respect to the course.

Application Procedure

(Closing date for nomination: **Friday, 3 July 2026**)

The Government of Singapore is pleased to invite the respective National Focal Points for Technical Assistance (NFP) to nominate **one (1)** suitable applicant(s). Selection of candidates will be based on merit. Should there be more applicants than training places, the Government of Singapore seeks the understanding of the respective NFPs in the event that its nominee(s) is not selected.

All nominees are to submit their applications online at <https://go.gov.sg/sqwb26> by **3 July 2026**. NFPs are also required to endorse nominees via email links. Instructions and FAQs for Applicants and NFPs can be found at the links below:

- Applicants: <https://go.gov.sg/start-guide>
- NFPs: <https://go.gov.sg/start-nfp>

Note:

- Participants will receive a certificate of completion from the SCP upon completion of the course.
- Please refrain from making telephone and email inquiries on the status of your application while your application is being processed.
- The Ministry of Foreign Affairs, Singapore will inform all applicants of the outcome of their applications. The NFP will also be informed directly. Flight arrangements should be made only upon receipt of the Letter of Acceptance to the course.

Follow us at:

- SCP Website: www.scp.gov.sg
- Facebook: www.facebook.com/SCPFriends
- Instagram: www.instagram.com/SCPFriends

.....