#### **Course Content**

# International Training Programme on

# "Digitalization and Human Resource Management"

## **Introduction**

- Role & Importance of Digitalization in HRM
- An Overview of Digital Transformation in HRM

## F HR Tech (Digital Strategy & Transformation)

- Human Resources Information Systems (HRIS)
- Human Capital Management Systems (HCMS)
- Applicant Tracking Systems (ATS)
- o Benefits Administration (BA)
- Learning Management Systems (LMS)
- Employee Self-Service (ESS)

## **F** HR Process Automation

- o Talent management (TM) software:
- Workforce management (WFM) software
- o Payroll management software:
- o Performance management software:
- Learning and management systems (LMS) tools

## **F** HR Analytics

- o India's HR Tech market
- Adoption of contactless hiring solutions in organizations.
- Digitalization and Cyber security
- o AI's role in recruitment
- Freelance economy/ Gig Economy

## Digital Skills for the Changing Workforce

- Skill Development and HRM
- Use of cloud-based tools, such as cloud developer tools
- Use of online collaboration, accounting, and customer relationship management (CRM) software
- Technical support skills
- o Cyber security skills
- Machine learning
- Cloud architecture design