

**Agenda for Two-Week Specialized Training Program for Maldives Customs Officers and the officers from other countries on Passenger Interdiction Techniques, Trade Facilitation, and IT Systems**

**Dates: 15-26 September, 2025**

**Location: NACIN Palasamudram, with a study tour to Kempegowda International Airport, Bengaluru, Karnataka**

<b>Course Coordinator</b>	<b>Ms. Mandeep Sangha, Additional Director, NACIN, Palasamudram</b>
<b>Assistant Course Coordinator</b>	<b>Shri Avisha Obulesu, Additional Assistant Director, NACIN, Palasamudram</b> [email: <a href="mailto:supict-nacin@gov.in">supict-nacin@gov.in</a> ] Phone: 6235075959]

**NB: Participants will have an allocated time each day from 17:00 to 17:15 hrs to reflect on the day's learning and address any questions or uncertainties.**

<b>Day</b>	<b>Time</b>	<b>Topic</b>	<b>Resource Persons/ Speaker (S/Shri./Ms.)</b>
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**Week 1: Strengthening Core Concepts and Technical Proficiency**

<b>DAY 1 Monday (15.09.2025)</b>	10:00 -10:30	Registration/Inauguration/ Group Photograph & High -Tea	
	10:30 -11:45	<b>Session 1 Orientation and overview</b> <ul style="list-style-type: none"> <li>• Welcome address and program objectives</li> <li>• Overview of Customs Operations</li> <li>• Role of Customs in border security</li> <li>• Passenger clearance processes at international airports</li> <li>• Risk management and technology in Customs enforcement</li> </ul>	
	11:45-12:00	<b>Tea Break</b>	
	12:00 -13:15	<b>Session 2 Overview of Customs Enforcement &amp; Passenger Risk Analysis</b> <ul style="list-style-type: none"> <li>• Behavioral Indicators of High-Risk Individuals</li> <li>• Case Studies</li> <li>• Profiling Techniques</li> <li>• Risk &amp; Categorization Methods</li> </ul>	
	13:15 -14:00	<b>Lunch</b>	

	14:00-15:30	<b>Session 3</b> <b>Flight Selection Criteria for X-Ray Scanning at Airports</b> <ul style="list-style-type: none"> <li>• Risk profiling and intelligence inputs for selecting flights</li> <li>• Case studies showcasing practical applications</li> </ul>	
	15:30-15:45	<b>Tea Break</b>	
	15:45-17:00	<b>Session 4</b> <b>International Standards &amp; Best Practices</b> <ul style="list-style-type: none"> <li>• Transnational smuggling networks and enforcement strategies</li> <li>• Case studies on IPR violations, wildlife trafficking, and gold smuggling</li> <li>• The role of Customs in enforcement of the Customs Act and other Allied Acts</li> </ul>	
<b>DAY 2</b> <b>Tuesday</b> <b>(16.09.2025)</b>	10:00 -11:15	<b>Session 5</b> <b>Practical hands-on training (XBIS)</b> <ul style="list-style-type: none"> <li>• Immersive Learning Centre at NACIN, Palasamudram</li> </ul>	
	11:15 -11:30	<b>Tea Break</b>	
	11:30 -13:00	<b>Session 6</b> <b>CCTV Surveillance &amp; Passenger Movement Monitoring</b> <ul style="list-style-type: none"> <li>• Surveillance tools and privacy regulations</li> <li>• Practical live monitoring exercises</li> </ul>	
	13:00 -14:00	<b>Lunch</b>	
	14:00 -15:30	<b>Session 7 &amp; 8</b> <b>Case Studies: Case Studies of X-Ray Scanning Effectiveness</b> <ul style="list-style-type: none"> <li>• Real-life Customs enforcement successes</li> </ul>	
	15:30 -15:45	<b>Tea-Break</b>	
	15:45- 17:00	Legal Frameworks and other issues during Enforcement	
	<b>DAY 3</b> <b>Wednesday</b> <b>(17.09.2025)</b>	10:00 -11:15	<b>Session 9</b> Open-Source Intelligence Techniques <ul style="list-style-type: none"> <li>• Complementing and supplementing API/PNR data analysis with OSINT</li> </ul>
11:15 -11:30		<b>Tea Break</b>	

	11:30 -13:00	<b>Session 10 Passenger Questioning Techniques</b> <ul style="list-style-type: none"> <li>• Detecting evasive behavior and legal considerations</li> <li>• Role-playing and case studies</li> <li>• Case studies on the above</li> </ul>	
	13:00 -14:00	<b>Lunch</b>	
	14:00 -15:30	<b>Session 11 • Collaboration with CISF and Stakeholders</b> <ul style="list-style-type: none"> <li>• Interagency coordination and tools for illicit traffic of drugs and smuggling of foreign currencies</li> <li>• Cases booked by Indian Customs/NCB/DRI based on the information supplied by CISF</li> </ul>	
	15:30 -15:45	<b>Tea-Break</b>	
	15:45- 17:00	<b>Session 12 Contraband Detection &amp; Illegal Activity Surveillance</b> <ul style="list-style-type: none"> <li>• Places to look for by Customs; Apron, tarmac; aerobridge, washroom, smokeroom, ladder used by GHAs</li> <li>• Types of Concealment Methods Used by Traffickers</li> <li>• Advanced Baggage Screening Techniques</li> <li>• Narcotics, Weapons, and Currency Smuggling Identification</li> </ul>	
<b>DAY 4 Thursday (18.09.2025)</b>	10:00 -11:15	<b>Session 13 Advance Passenger Information (Manifest Data) Analysis</b> <ul style="list-style-type: none"> <li>• Understanding APIS &amp; PNR Data</li> <li>• Role of APIS and PNR Data and utility thereof for Customs</li> <li>• Data-Driven Risk Assessment Models</li> <li>• Collaborative Data Sharing</li> <li>• Hands-on Workshop: Analyzing Passenger</li> </ul>	

		Manifests	
	11:15 -11:30	<b>Tea Break</b>	
	11:30 -13:00	<b>Session 14</b> Passenger Risk Profiling <ul style="list-style-type: none"> <li>• Role of Ground Handling Agency and Airlines in Customs Operations at Airport</li> <li>• Coordination with Immigration, Security Forces, Airlines, Ground Handling Agency and Stakeholders</li> </ul>	
	13:00 -14:00	<b>Lunch</b>	
	14:00 -15:30	<b>Session 15</b> <ul style="list-style-type: none"> <li>• <b>Passenger Checking &amp; Questioning Techniques</b></li> <li>• Interviewing Strategies &amp; Effective Questioning</li> <li>• Detecting Evasive Behavior</li> <li>• Role Play Exercises on Passenger Interrogation</li> <li>• Considerations in Passenger Screening</li> </ul>	
	15:30 -15:45	• <b>Tea-Break</b>	
	15:45 -17:00	<b>Session 16</b> <b>Use of Canine (K9) squad at International Airports</b> <ul style="list-style-type: none"> <li>• Practical applications and case studies</li> </ul>	
<b>DAY 5 Friday (19.09.2025)</b>	10:00 -11:15	<b>Session 17</b> <ul style="list-style-type: none"> <li>• Field Visit to Immersive Learning Centre NACIN, Palasamudram</li> </ul>	
	11:15 -11:30	<b>Tea Break</b>	
	11:30 -13:00	<b>Session 18</b> <b>Field Visit</b> <ul style="list-style-type: none"> <li>• Digital forensics lab and the detection of illicit activities in electronic devices.</li> <li>• Rummaging Aircraft</li> <li>• Antiques at Immersive Learning Centre</li> </ul>	

	13:00 -14:00	<b>Lunch</b>	
	14:00 -15:30	<b>Session 19 &amp; 20</b> <ul style="list-style-type: none"> <li>• Successful Customs Operations: Lessons Learnt</li> <li>• Global Threats &amp; Cross-Border Criminal Syndicates</li> <li>• Intelligence Sharing &amp; Multilateral Cooperation</li> <li>• Wrap-Up of Week 1 &amp; Preparation for Field Exercises</li> <li>• Experience sharing and best practices.</li> </ul>	
	15:30 -15:45	<b>Tea-Break</b>	
	15:45- 17:00	<b>Session 21</b> <b>Successful Customs Operations: Lessons Learnt</b> <ul style="list-style-type: none"> <li>• Global Threats &amp; Cross-Border Criminal Syndicates with thrust on illicit drug trafficking, wildlife trafficking</li> <li>• Wrap-Up of Week 1</li> <li>• Experience sharing and best practices.</li> </ul>	
<b>DAY 6</b> <b>Saturday</b> <b>(20.09.2025)</b>		<b>Visit to Penukonda Fort</b>	
<b>DAY 7</b> <b>Sunday</b> <b>(21.09.2025)</b>		<b>Trip to Lepakshi Temple</b>	
<b>Week 2 : Practical Application &amp; Exercises with relevant case studies</b>			
<b>DAY 8</b> <b>Monday</b> <b>(22.09.2025)</b>	10:00-11:15	<b>Session 22</b> Practical ways of Passenger Risk Profiling <ul style="list-style-type: none"> <li>• Studying and applying the PNR data</li> <li>• Interactive Exercises: Identifying Suspicious Passengers <ul style="list-style-type: none"> <li>• Group Discussions on Profiling Challenges</li> </ul> </li> </ul>	
	11:15 -11:30	<b>Tea Break</b>	
	11:30 -13:00	<b>Session 23</b> <b>CCTV Surveillance Practice</b> <ul style="list-style-type: none"> <li>• Live Monitoring of Airport Terminals &amp; Passenger Movements</li> <li>• Coordinating Surveillance</li> </ul>	

		Teams <ul style="list-style-type: none"> <li>• Reviewing Recorded Footage for Anomalies</li> </ul>	
	13:00 -14:00	<b>Lunch</b>	
	14:00 -15:30	<b>Session 24</b> <b>Hands-On API &amp; Passenger Manifest Data Analysis</b> <ul style="list-style-type: none"> <li>• Applying Risk Assessment Frameworks</li> <li>• Identifying High-Risk Connections Between Passengers</li> <li>• Group-based Investigative Exercises</li> </ul>	
	15:30 -15:45	<b>Tea-Break</b>	
	15:45- 17:00	<b>Session 25</b> <b>Intensive Passenger Questioning</b> <ul style="list-style-type: none"> <li>• How to conduct structured &amp; unstructured interviews</li> <li>• Evaluating Verbal &amp; Non-Verbal Clues</li> <li>• Recognition of unusual behaviors effectively</li> </ul>	
<b>DAY 9</b> <b>Tuesday</b> <b>(23.09.2025)</b>	10:00 -11:15	<b>Session 26</b> <b>Cross-Border Coordination with Neighboring Countries:</b> Sharing intelligence and coordinating operations with neighboring countries like Nepal, Bangladesh, Sri Lanka & Maldives <ul style="list-style-type: none"> <li>• Strategies for managing borders and regional threats.</li> </ul>	
	11:15 -11:30	<b>Tea-Break</b>	
	11:30 -13:00	<b>Session 27</b> <b>Hands-On API &amp; Manifest Data Analysis</b> <ul style="list-style-type: none"> <li>• Reading documents. How and why?</li> <li>• Applying Risk Assessment Frameworks</li> <li>• Identifying High-Risk Connections between Passengers</li> <li>• Discussions on Profiling</li> </ul>	

		<p>Challenges</p> <ul style="list-style-type: none"> <li>• Introduction to vulnerability where passengers try to bypass the profiling systems, providing valuable insights into vulnerabilities.</li> </ul>	
	13:00 -14:00	<b>Lunch Break</b>	
		<p><b>Session 28</b> Full-Scale Mock Operation in a Live Environment</p> <ul style="list-style-type: none"> <li>• Real-world interagency cooperation.</li> <li>• Post-operation debriefing focusing on lessons learned, areas for improvement, and team performance.</li> </ul>	
	14:00 -15:30	<p><b>Session 29</b> Intensive Passenger Questioning</p> <ul style="list-style-type: none"> <li>• Scenes involving passengers with disabilities or language barriers, requiring officers to adapt their communication strategies.</li> <li>• Evaluating Verbal &amp; Non-Verbal Clues.</li> </ul> <p>Trade facilitation at International Airports</p> <ul style="list-style-type: none"> <li>• Mis-use/abuse of the amenities provided</li> </ul>	
	15:30 -15:45	<b>Tea-Break</b>	
	15:45- 17:00	<p><b>Session 30</b> Question and answer on the functioning of the International Airport</p>	
<b>DAY 10</b> <b>Wednesday</b> <b>(24.09.2025)</b>	10:00 -11:15	<p><b>Session 31</b> <b>Hands-On Contraband Detection</b></p> <ul style="list-style-type: none"> <li>• Live scenarios involving the detection at KIA, Bengaluru (concealment of contraband; footage; live)</li> <li>• Practical Exercises with Concealed Items</li> </ul>	
	11:15 -11:30	<b>Tea Break</b>	
	11:30 -13:00	<ul style="list-style-type: none"> <li>• <b>Live scenarios involving the detection at KIA, Bengaluru</b></li> </ul>	
	13:00 -14:00	<b>Lunch</b>	
	14:00 -15:30	<p><b>Session 32 and 33</b> <b>Real-Time CCTV Surveillance Practice</b></p>	

		<ul style="list-style-type: none"> <li>• Live Monitoring of Airport Terminals &amp; Passenger Movements</li> <li>• Coordinating Surveillance Teams</li> <li>• Reviewing Recorded Footage replaying and understanding the pattern for future preparedness</li> </ul>	
	15:30 -15:45	<b>Tea-Break</b>	
	15:45- 17:00	<b>Live interactions with Customs Officers involved in the detection of cases at KIA, Bengaluru</b>	
<b>DAY 11 Thursday (25.09.2025)</b>	10:00 -11:15	<b>Session 34 and 35 Counterfeiting and Intellectual Property Rights Enforcement:</b> <ul style="list-style-type: none"> <li>• Combating the smuggling of counterfeit goods, especially pharmaceuticals and electronics.</li> <li>• Enforcement mechanisms and collaboration with India's IPR agencies.</li> </ul>	
	11:15 -11:30	<b>Tea Break</b>	
	11:30 -13:00	<b>Session 36</b> Intricate understanding of the functioning of an International Airport with special emphasis on the role of the Customs, being first line of economic security	
	13:00 -14:30	<b>Lunch</b>	
	14:30 -16:30	<b>Session 37</b> Discussion on Key Takeaways & future Applications and Way Forward	
	15:30 -15:45	<b>Tea Break</b>	
	16:30 -17:00	Mechanism for ongoing learning knowledge sharing post-training (e.g., online forum, resource library; creation of WhatsApp group to share trends and interesting cases booked ).	
	<b>DAY 12 Friday (26.09.2025)</b>	10:00 -11:15	<b>Session 38</b> <ul style="list-style-type: none"> <li>• Feedback &amp; how to implement the learned techniques learnt</li> </ul>
11:15 -11:30		<b>Tea Break</b>	

	11:30 -13:00	<p><b>Session 39</b></p> <ul style="list-style-type: none"> <li>• Open house discussion on various issues</li> <li>• Question and Answer Session</li> </ul> <p>Feedback on the training/amenities/visit and fruitfulness of the training</p>	
	13:00 -14:30	<b>Lunch</b>	
	14:30 -16:30	<p><b>Session 40</b></p> <ul style="list-style-type: none"> <li>• Valediction and Certificate distribution</li> </ul>	
<b>DAY 13 Saturday (27.09.2025)</b>		<p>Departure from NACIN, Palasamudram campus  <b>(based on the ticket booked by the Indian Mission Abroad)</b>  Flight from Kempegowda International Airport, Bengaluru</p>	