

The course content comprised of 75 academic hours i.e., classes/activities/self-study/presentations spreading over three weeks. The course broadly covered the following topics (with emphasis on peer learning, case studies of best practices, group discussions). 1. Introduction to Leadership and Communication; 2 Conflict Management and Techniques of Conflict Resolution; 3. Setting priorities and managing tasks; 4. Globalization and Labor Market Dynamics; 5. Analytical Skills Development; 6. Enhancing interpersonal relationships through emotional intelligence; 7. Understanding the core components of emotional intelligence; 8. In-depth conflict management strategies; 9. Real-world scenarios and case studies; 10. Presentations and problem-solving exercises and 11. Way Forward, Group discussions and Q&A.

The Programme will adopt a participative approach to facilitate learning from each other. Every session is designed on a structured PowerPoint presentation for about 45 -60 minutes. Subsequently, nearly 45 minutes will be devoted to interactive discussions. Apart from raising questions on the issues highlighted by the resource persons, participants were also encouraged to highlight the experiences from their countries and their professional roles. Assignments will be an integral part of all the lectures. In every lecture, a detailed set of essential readings will be shared with the participants. The Course Director will interact with the participants after each session to highlight some of the major learnings from the sessions. Overall, the emphasis will be on experiential learning.